



3CX

Pricing Comparations

Edition	Community	Enterprise/Year	Carrier/Year	Standard*/Year	PRO/Year	Enterprise/Year
Standar Version 8 SC	Free/Unlimited	\$500.00	\$750.00	Free	\$325.00	\$394.00
Standar Version 16 SC	Free/Unlimited	\$500.00	\$750.00	\$395.00	\$652.00	\$790.00
Standar Version 24 SC	Free/Unlimited	\$500.00	\$750.00	\$595.00	\$982.00	\$1,190.00
Standar Version 32 SC	Free/Unlimited	\$500.00	\$750.00	\$895.00	\$1,477.00	\$1,790.00
Standar Version 48 SC	Free/Unlimited	\$500.00	\$750.00	\$1,350.00	\$2,228.00	\$2,700.00
Standar Version 64 SC	Free/Unlimited	\$500.00	\$750.00	\$1,795.00	\$2,962.00	\$3,590.00
Standar Version 96 SC	Free/Unlimited	\$500.00	\$750.00	\$2,695.00	\$4,447.00	\$5,390.00
Standar Version 128 SC	Free/Unlimited	\$500.00	\$750.00	\$3,495.00	\$5,767.00	\$6,990.00
Standar Version 192 SC	Free/Unlimited	\$500.00	\$750.00	\$5,250.00	\$8,663.00	\$10,500.00
Standar Version 256 SC	Free/Unlimited	\$500.00	\$750.00	\$6,995.00	\$11,542.00	\$13,990.00
Standar Version 512 SC	Free/Unlimited	\$500.00	\$750.00	\$10,995.00	\$18,142.00	\$21,990.00
Standar Version 1024 SC	Free/Unlimited	\$500.00	\$750.00	\$19,995.00	\$32,992.00	\$39,990.00

* Free the first year

SC --> Simultaneous Calls

Source --> 3CX web page, VitalPBX web page



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Features Comparisons

Extensions	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
Call Queues	Unlimited	Unlimited	Unlimited	N/A	Included/SC Limited	Included/SC Limited
Call Reports	Unlimited	Unlimited	Unlimited	N/A	Included/SC Limited	Included/SC Limited
Call Recording	Unlimited	Unlimited	Unlimited	N/A	Included/SC Limited	Included/SC Limited
Real Time Statistics & Monitoring	Free/15 Extensions	Unlimited	Unlimited	N/A	Included/SC Limited	Included/SC Limited
Supervisor Agent Status Override	Free/15 Agents	Unlimited	Unlimited	N/A	Included/SC Limited	Included/SC Limited
Switchboard	Free/15 Extensions	Unlimited	Unlimited	N/A	Included/SC Limited	Included/SC Limited
Wallboard	Unlimited	Unlimited	Unlimited	N/A	Included/SC Limited	Included/SC Limited
Callback	Unlimited	Unlimited	Unlimited	N/A	Included/SC Limited	Included/SC Limited
Call & Queue Reporting	Free/8 Agents	Free/8 Agents	Free/8 Agents	N/A	Included/SC Limited	Included/SC Limited
Call Recording Management	Free/4 Agents	Unlimited	Unlimited	N/A	Included/SC Limited	Included/SC Limited
Barge In / Listen In / Whisper	Unlimited	Unlimited	Unlimited	N/A	Included/SC Limited	Included/SC Limited
Hot Desking	Unlimited	Unlimited	Unlimited	N/A	Included/SC Limited	Included/SC Limited
Voicemail	Unlimited	Unlimited	Unlimited	N/A	Included/SC Limited	Included/SC Limited
Busy Lamp Field (BLF)	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
Real Time System Status	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
Call Parking / Pickup	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
Intercom / Paging / PA Announcements	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
Hold (CW) incl. Custom Music on Hold	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
Call Forward on No Answer (CFU)	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
Call Forward on Busy (CFB)	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
Call Transfers (Blind & Attendant)	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
Receive Voice Mail via Email	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
Extensive Codec Support	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
Call Routing by DID & CID (DDI)	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
SIP Trunks / Gateways Support	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
Import / Export Extensions via CSV	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
VMware / Hyper-V / KVM Compatibility	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
Amazon, Google Cloud, Microsoft Azure	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
Build OpenVPN Support	2 Client	Unlimited	Unlimited	N/A	N/A	N/A
Billing System	8 Extensions	Unlimited	Unlimited	N/A	N/A	N/A
Integrated Firewall	Unlimited	Unlimited	Unlimited	N/A	N/A	N/A
Phone Books	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
Branding	Basic Version	PRO Version	PRO Version	N/A	N/A	N/A
Bulk Extensions	Unlimited	Unlimited	Unlimited	N/A	N/A	N/A
Custom Context	Unlimited	Unlimited	Unlimited	N/A	N/A	N/A
Dynamic Destination	Unlimited	Unlimited	Unlimited	N/A	N/A	N/A
FollowMe	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
Do NotDisturb	Unlimited	Unlimited	Unlimited	Included/SC Limited	Included/SC Limited	Included/SC Limited
Unlimited ConferenceRooms	Unlimited	Unlimited	Unlimited	64 Calls Limit	64 Calls Limit	64 Calls Limit
PSTNCardSupport	Unlimited	Unlimited	Unlimited	certified gateway	certified gateway	certified gateway
Geo Firewall	Basic Version	Unlimited	Unlimited	N/A	N/A	N/A
IVR Stats	Basic Version	Unlimited	Unlimited	N/A	N/A	N/A
Multi-Tenant	2 Tenant	2 Tenant	Unlimited	N/A	N/A	N/A
Virtual Faxex	Basic Version	Unlimited	Unlimited	N/A	N/A	N/A