



VitalPBX offers you specially designed plans for your respective needs. Our plans break the market patterns, offering different facilities and benefits.

VitalPBX Versions

Versions	Free	Enterprise	Carrier
Annual Price	US\$ 0.00	US\$ 500.00 [§]	US\$ 750.00 [§]
Monthly Price	US\$ 0.00	US\$ 50.00 [§]	US\$ 75.00 [§]
One Time Payment	US\$ 0.00	US\$ 2,000.00 ^{††o}	US\$ 3,000.00 ^{††}

Features

General			
Extensions	Unlimited	Unlimited	Unlimited
Simultaneous Calls	Hardware Capacity	Hardware Capacity	Hardware Capacity
Call Forward on Busy or No Answer	Unlimited	Unlimited	Unlimited
Automatic Attendant / IVR	Unlimited	Unlimited	Unlimited
Conference	Unlimited	Unlimited	Unlimited
Custom Music on Hold	Unlimited	Unlimited	Unlimited
Call Transfer	Unlimited	Unlimited	Unlimited
Voicemail	Unlimited	Unlimited	Unlimited
Voicemail Indicator MWI	Unlimited	Unlimited	Unlimited
Parking Lot	Unlimited	Unlimited	Unlimited
Phonebook	Unlimited	Unlimited	Unlimited
Pickup Group	Unlimited	Unlimited	Unlimited
SIP/IAX2 Trunks	Unlimited	Unlimited	Unlimited
Busy Lamp Field (BLF)	Unlimited	Unlimited	Unlimited
G729 Codec Support	OK	OK	OK
Paging/Intercom	Unlimited	Unlimited	Unlimited
CDR Report	OK	OK	OK
Hot Desking	Unlimited	Unlimited	Unlimited

Management/Admin			
Users/Profiles	Unlimited	Unlimited	Unlimited
Backup/Restore	Unlimited	Unlimited	Unlimited
Bulk Extensions	Unlimited	Unlimited	Unlimited
Task Manager	Unlimited	Unlimited	Unlimited
White Label	Add US\$ 2500.00*†	Add US\$ 2500.00*†	Add US\$ 2500.00*†
Multi Tenant	N/A	2 Tenants	Unlimited

Unified Communications			
Voicemail to Email	Unlimited	Unlimited	Unlimited
Virtual Fax (Send/Receive Faxes)	Add US\$ 100.00	Unlimited	Unlimited

Call Center			
Queue	Unlimited	Unlimited	Unlimited
Queue Priority	Unlimited	Unlimited	Unlimited
VIP Customers	Unlimited	Unlimited	Unlimited
Call Recording	Unlimited	Unlimited	Unlimited
Switchboard	Add US\$ 65.00**	Unlimited	Unlimited
Recording Management	Depend of Qty Ext.	Unlimited	Unlimited
Barge In/Listen In/Whisper	Unlimited	Unlimited	Unlimited

Add Ons Modules			
Custom Context	Add US\$ 50.00	Unlimited	Unlimited
IVR Stats	Add US\$ 50.00	Unlimited	Unlimited
OpenVPN	Add US\$ 35.00	Unlimited	Unlimited
Maintanance	Add US\$ 50.00	Unlimited	Unlimited
Domotic	Unlimited	Unlimited	N/A
Billing System	Depend of Qty Ext.	Unlimited	Unlimited
Geo Firewall	Add US\$ 75.00	Unlimited	Unlimited
Queues CallBack	Add US\$ 150.00	Unlimited	Unlimited

Support			
Forum Support	OK	OK	OK
Professional Support	See Support Plans	1 hour / Yearly ⁺	2 hours / Yearly ⁺

* White Label payment of US\$ 2,500.00 is an annual payment.

** Switchboard is free for the First 15 Extensions, 1 Layout with 3 Widgets.

† White label payments are for the first server, it is available for unlimited server installations.

§ The annual, monthly, and perpetual (one-time) payments for the Enterprise and Carrier Plans are per server.

†† Enterprise and Carrier one time payments only include available commercial add-ons at the moment of purchase. Payment is per server.

° Enterprise one-time payment does not include the Multi-Tenant module.

+ Remote Connection Support only for the Yearly Payment. Monthly Payment is limited to e-mail support.